

WARRANTY INFO



Limited Mechanical Warranty

OMNIA Industries, Inc. ("OMNIA") offers to the original owner a Limited Warranty that all OMNIA products shall be free of mechanical abnormality for the duration that the original owner inhabits the residence in which the product was originally installed.

Exclusions: Any OMNIA product having an abnormality due to improper installation, forced entry, failure to exercise normal maintenance or against the consequences of uses for which our products were not designed is not covered by this warranty. Additionally, if an OMNIA product or component part is used with a product that is not ours or a component part (such as an OMNIA lock or latch with non-OMNIA knobs, levers, escutcheons and roses), any warranty shall be null and void. Warranty does not cover normal wear and tear

Finish Warranty (Includes General Maintenance)

Stainless Steel

OMNIA warrants its stainless steel finish shall be free from abnormalities in material and workmanship from tarnishing or rusting for either five (5) years from date of purchase for interior use or one (1) year from the date of purchase on exterior doors only for the duration that the original owner inhabits the residence in which the product was originally installed. Exposure to certain chemical or environmental conditions may promote surface oxidation. Please be aware that this is not an abnormality in the stainless steel but a reaction on the surface of the finish to the chemical environment which can be removed with a stainless steel polish or an abrasive pad. **Surface oxidation is not considered an abnormality in the product.**

Stainless Steel PVD

The OMNIA PVD finishes use an advanced finishing technology (Physical Vapor Deposition) to create a finish highly resistant to the effects of weather and normal use. For OMNIA products purchased with PVD finishes, OMNIA warrants the finish shall be free from abnormalities in materials and workmanship from tarnishing, flaking or pitting for the **Lifetime** of the applicable product for the duration that the original owner inhabits the residence in which the product was originally installed. Although the OMNIA PVD finishes are highly resistant to the effects of weather and normal use, they do require periodic maintenance. A build-up may occur if it is not performed, which may create a haze or darker look to the finish. This is neither tarnish nor an abnormality in the PVD finish. OMNIA PVD finishes can be maintained simply by wiping with a soft cloth and glass cleaner; or as an alternative, a non-abrasive metal polish which can be purchased at any hardware store. Rubbing alcohol may also be used to clean the surface of PVD finishes. **DO NOT use metal polishes that contain abrasives.**

Remaining Finishes

OMNIA warrants its finishes (excluding unlacquered finishes, stainless steel and stainless steel PVD) shall be free from abnormalities in materials and workmanship from tarnishing, flaking or pitting for either five (5) years from date of purchase for interior use, or one (1) year from the date of purchase for use on exterior doors only for the duration that the original owner inhabits the residence in which the product was originally installed. Only use a damp cloth to clean surface of finish to remove dirt and grime. **DO NOT use household cleaners and/or chemicals.**

Exclusions: Any OMNIA product having an abnormality due to neglect, misuse, abuse or unreasonable or extraordinary use or lack of normal maintenance is not covered by this warranty. In addition, any OMNIA product having an abnormality due to use of paints, solvents or other chemicals is not covered by this warranty. Discontinued products will not be covered by any warranty. Finishes will not be warranted for any OMNIA product installed on an exterior metal door

FOR ALL WARRANTIES, PLEASE NOTE:

OMNIA is not responsible for labor charges related to installation, repair or replacement of any product under this warranty. OMNIA's liability under this warranty shall not exceed the sale price of the product.