



LIMITED LIFETIME WARRANTY

Functional hardware products (specifically, hinges and slides) manufactured by Richelieu (the “Products”) are warranted to their original, non-commercial owner against defects in materials and workmanship for as long as the original owner owns the Product. Should a Product fail due to manufacturing defects, it will be repaired or replaced, without charge, by a Product of materially equivalent form and function, at Richelieu’s sole discretion. Notwithstanding the preceding, Richelieu further reserves its right to refund the purchase price paid for any failed Product as its sole and exclusive warranty remedy.

This warranty expressly exclude damages caused by accident, improper care, negligence, normal wear and tear, modification and/or installation of the Product in any unapproved manner or in a manner which may otherwise influence the function and/or the performance of said Product, overloading of the Product, use of the Product under extreme or abnormal conditions, either intentionally or by error, or otherwise resulting from improper storage or transport and/or from natural breakdown of colors and materials over extended time.

This warranty policy supersedes all prior warranty policies and SHALL CONSTITUTE THE SOLE AND EXCLUSIVE WARRANTY PROVIDED BY RICHELIEU WITH RESPECT TO THE PRODUCT, IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, ARISING BY OPERATION OF LAW OR OTHERWISE. ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXCLUDED. IN NO EVENT SHALL RICHELIEU BE LIABLE FOR ANY LOSS OF REVENUE OR PROFITS, LOSS OF USE OF EQUIPMENT, OR OTHER CONSEQUENTIAL OR INCIDENTAL DAMAGES RESULTING FROM THE USE, INSTALLATION, PERFORMANCE OR FAILURE OF ITS PRODUCTS.

This warranty shall be governed by the law of the Province of Quebec in regards to Products sold in Canada, and of the State of Delaware in regards to Products sold in the United States of America, without regard to any conflicts of law principles. The purchaser agree that the United Nations Convention on Contracts for the International Sale of Goods and the United Nations Convention on the Limitation Period in the International Sale of Goods shall not apply to sales of the products covered by this warranty.

Products returned for warranty purposes must be shipped pre-paid and insured. Richelieu shall not be held liable for lost in-bound packages. To obtain a replacement of the defective product, please contact us at:

CANADA

**Richelieu Hardware Ltd.
Customer Service
7900 Blvd Henri-Bourassa W.
Montreal, Quebec, Canada H4S 1V4
1-800-361-6000**

USA

**Richelieu America Ltd.
Customer Service
7021 Sterling Ponds Blvd
Sterling Heights, MI 48312-5809
1-800-619-5446**