

For over 50 years Alno, Inc. has been providing luxury products and exceptional service. Alno, Inc. takes pride in the quality of its products and hereby provides a limited lifetime warranty to the original residential consumer such that if a product purchased on or after August 1, 2013 is confirmed upon inspection to be defective in materials or workmanship during the warranty period and subject to the conditions and limitations described below, Alno, Inc. will repair or replace the product with a like or similar item. In addition, Alno, Inc. hereby provides a one (1) year warranty ("one (1) year warranty") if a product purchased prior to August 1, 2013 is confirmed upon inspection to be defective in materials or workmanship during the warranty period and subject to the conditions and limitations described below. In both instances, Alno, Inc. will repair or replace the product with a like or similar item. Products may change in appearance due to normal wear and tear. This is NOT a defect.

COVERAGE:

Alno, Inc.'s limited lifetime warranty and one (1) year warranty cover both Cabinet Hardware and Bath Accessories and are provided to the original consumer purchaser holding a receipt from an authorized Alno, Inc. dealer. The limited lifetime warranty and/or one (1) year warranty are subject to the conditions and limitations set forth herein. The limited lifetime warranty and one (1) year warranty are not transferrable.

COVERAGE PERIOD:

Cabinet Hardware and Bath Accessories purchased from an authorized Alno, Inc. dealer prior to August 1, 2013 shall have the one (1) year warranty which shall terminate as to all such items on July 31, 2014. Cabinet Hardware and Bath Accessories purchased from an authorized Alno, Inc. dealer on and after August 1, 2013 shall have a limited lifetime warranty. The limited lifetime warranty extends for the lifetime of the original residential purchaser at the original location in which the cabinet hardware and bath accessories were installed. The one (1) year warranty extends through July 31, 2014 to the original residential purchaser at the original location in which the cabinet hardware and bath accessories were installed. The limited lifetime warranty and one (1) year warranty automatically expire at such time as the original purchaser sells or otherwise transfers, or as to the one (1) year warranty, have no force and effect if the original residential purchaser has already sold or otherwise transferred, the property, at which the cabinet hardware and/or bath accessories were installed or at such time as the cabinet hardware or bath accessories have been removed from the location in which these items were originally installed. Additionally, the one (1) year warranty automatically expires as to any covered item, if item 1 under the section titled Warranty

Claims, below, is not fully complied with by the original residential customer prior to August 1, 2014.

EXCLUSIONS:

The following are excluded from any and all warranties provided herein:

- (i) "Living Finishes" consisting of Bronze, Barcelona, and Chocolate Bronze;
- (ii) Any products that have been improperly cleaned, exposed to corrosive air, hard water, outdoor use, and /or a natural disaster;
- (iii) The crystal portions of any product; and,
- (iv) Any additional expenses, including, but not limited to, shipping costs, labor costs and damages. The warranty applies to the product only.

WARRANTY CLAIMS:

To make a limited lifetime or one (1) year warranty claim:

- 1) Contact your authorized Alno, Inc. dealer and provide your proof of purchase.
- 2) Allow Alno, Inc. to inspect your product.
- 3) Upon inspection Alno, Inc. will determine if the product is defective and is within the warranties provided herein. Upon such determination Alno, Inc. will repair or replace the product with a like or similar item.

ALNO, INC.